2024 TLA Annual Conference CTLA Mid-Year Meeting

May 1 – 4, 2024

Wyndham Grand Rio Mar Puerto Rico Golf and Beach Resort Rio Grande, Puerto Rico









A RANSOMWARE TALE SPOILER ALERT: THERE IS NO FAIRY TALE ENDING

The Cybersecurity Presentation Association of America Has Rated This Presentation R: As In Required Viewing For The C-suite

Justin S. Daniels

Baker Donelson Shareholder 678.406.8706 jdaniels@bakerdonelson.com

Scott D. Carey Shareholder Nashville | Atlanta 615.726.7379 scarey@bakerdonelson.com

Troy M. Bettencourt

IBM X-force Global Partner & Head 941.979.7246 troy.bettencourt@ibm.com

Christian Nieves

Supervisory Special Agent – Cyber FBI San Juan Division O: 787.987.6280 M: 787.647.9093





A Pleasantly Sounding Unpleasant Note







What Do We Do Now?







Breach Team

Time is precious – yet most companies don't know who to call when they are the star in the Ransomware Tale!

All hail the forensics team...what is this privilege thing?

What is a ransomware negotiator and why do I need it?

What is the comms plan?





Customer and Employee Communications

As Crash Davis says: Learn your Cliches "network outage" "disruption to the network"

Just the facts, NO SPECULATING as this story changes hourly!

Always qualify what you say with the words "the investigation is ongoing."

Do you have a solid NDA in case you have to discuss the cyber event with specific customers?





Forensic Analysis: Separating the SH From the IT

How did the TA get in?

What systems were impacted?

Any evidence of data exfiltration?

Any concern of migration to customer's systems?

Any issues with the integrity of backups?

How will we get the TA out?





The Ransomware Negotiation Dance

Do you have to negotiate and how do you do it?

Request proof of decryption (Do not send PI/PHI files).

Do not pay the ransomware without interacting with law enforcement: Booby prize could be prosecution for aiding terrorism!

Do not assume the decryption key will work on all files.







A Pause for Privacy

Do you collect PI or PHI?

Do you store Pl or PHI?

Do you process PI or PHI for others?

Do you know where it is on your network?

Will PI or PHI appear in unexpected places?





Breach Notification Rules

GDPR: 72 Hours After the Breach
VS.
50 U.S. Breach Notification Laws
(Time Period Varies by State)

2024 TLA Annual Conference CTLA Mid-Year Meeting

May 1 – 4, 2024

Wyndham Grand Rio Mar Puerto Rico Golf and Beach Resort Rio Grande, Puerto Rico



Cost of a data breach divided into four cost segments



Cost of a Data Breach Report 2023 | Global Average Costs | © 2023 IBM Corporation

2024 TLA Annual Conference CTLA Mid-Year Meeting

May 1 – 4, 2024 Wyndham Grand Rio Mar Puerto Rico Golf and Beach Resort Rio Grande, Puerto Rico



USD 4.18M

Average cost of a data breach in Transportation

8th highest cost of 17 industries studied

6% lower than the USD 4.45M global average

Global highlights

Top 3 initial attack vectors



USD 332M

Average total cost of a breach of > 50M records

USD 5M Average cost of ransomware-

related breach



200 days to identify	71 days to contain
Global average	
204 days to identify	73 days to contain

USD 1.5M

Average cost savings with incident response (IR) teams and testing versus no IR teams or testing





The Future AI and Security







Ransomware Epilogue







Key Takeaways

It won't happen to our organization is no excuse!

How many customers do you want to lose before security is a priority??

Ransomware is now a trillion-dollar industry for a reason!

Do you have a plan? Who are you going to call?? Hint: It's not Ghostbusters!

Have you exercised your plan (would you show up Super Bowl Sunday with no game plan)?